

## MODEL FOR CREDENTIALING HEALTH CARE INTERPRETERS

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Provided to: Registry Committee of the Interpreter Stakeholders Group

October 10, 2007

**Model:** A “progressive” scheme with staggered implementation of requirements and standards for Providers of interpreter services to health care system Users.

**Host Agency:** Non-profit, DHS or MDH administers web-based roster/credentialing system

**Funding:** Health Care Access Fund and Provider (Interpreter) fees

**Phase 1.**      **Voluntary Roster**                      Effective July 1, 2008

- All Providers available for 10 agreed upon languages
  - any listed qualifications are not verified by agency
- User lookup by language, location/service area, availability and price
- User rating of Provider performance (Rater identified by type of organization and name; rating criteria defined; # and date of User encounters w/ Provider indicated)
- Fee: \$50 annually

**Phase 2.**      **Voluntary Registry**                      Effective July 1, 2010

- Limited to Providers with nationally tested proficiency level in English and target language(s) and a passing score on a valid and reliable English medical terminology test.
  - skill level indicated and all other listed qualifications verified by agency.
- User lookup by language, location/service area, availability and price
- User rating of Provider performance (Rater identified by type of organization and name)
- Fee: \$75 annually

**Phase 3.**      **Required Certification**                      Effective July 1, 2014

- Limited to Agency-certified Providers who meet the following requirements:
  - Language Proficiency at “x” level;
  - Interpreter performance test passed;
  - Medical Terminology Test in English and target language(s) taken and passed;
  - and ethics/professional practice standards course taken and passed; or
  - BA/MA level education/training that includes above requirements.
  - Other state or national certification equal to/greater than above requirements.
- Fee: \$200 biannually

\* Director Health Occupations Program, Minnesota Department of Health. This model was created and is provided for discussion purposes only.